

247324

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October 16, 2013

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Columbia, South Carolina 29201  
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and

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(no address provided)  
1508 Lady Street  
Columbia, South Carolina 29201  
Fax 803.771.8778

and

Scott Elliott, Esquire  
Elliott & Elliott, P.A.  
1508 Lady Street  
Columbia, South Carolina 29201  
Fax 803.771.8010

faxing again to Public Service  
Commission 803.896.5246  
w/ fax confirmation to  
Office of Regulatory Staff by  
deadline

RECEIVED  
OCT 21 2013  
FAX  
COMMUNICATIONS  
SECTION

RE: Docket No. 2013-275-WS, Request to be heard at hearing on Tuesday, January 14, 2014 at 10:00 AM

Dear Sirs:

My husband and I have been customers of Utilities Inc., also known as Carolina Water Service, Inc. for almost 2 years. The requested rate increase of 28% is simply outrageous at this time of economic volatility. I requested additional information over two weeks ago and have not received to date, any response other than playing phone tag with Mr. Steve Libertozi (sp?) at 847.897.6510.

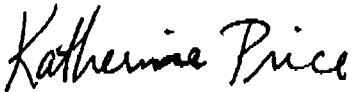
I specifically want to see a service area map of the \$4.8M of improvements, including where each improvement is located. I also want to know why no other way to be heard on the record, other than attendance at your hearing during business hours, is provided. In this day of technology, a written response or an internet response should be accepted on the record. At a minimum, the hearing should be held off of business

Katherine H. Price, Page 2

hours so people can more easily attend. I am requesting a written policy that states how public hearings are conducted for the company.

My husband and I (Charles Douglas Price, Jr. and Katherine Holland Price) both request to speak at the hearing unless an alternate means to be heard "on the record" is provided. We will each need approximately 5 minutes, for a total of 10 minutes.

Sincerely,

A handwritten signature in cursive script that reads "Katherine Price". The ink is dark and the signature is fluid.

Katherine Price

\* \* \* Communication Result Report ( Oct. 16. 2013 2:47PM ) \* \* \*

1}

Date/Time Oct. 16. 2013 2:47PM

File	No. Mode	Destination	Pg(s)	Result	Page Not Sent
2032 Memory TX		918037370801	P. 2	OK	

Reason for error  
 m. 1) Hang Up or line fail  
 m. 2) No answer  
 m. 3) Exceeded max. E-mail size

E. 2) Busy  
 E. 4) No facsimile connection

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 Fax 803.771.8010

RE: Docket No. 2013-275-W5, Request to be heard at hearing on Tuesday, January 14, 2014 at 10:00 AM

Dear Sirs:

My husband and I have been customers of UBillis Inc., also known as Carolina Water Service, Inc. for almost 2 years. The requested rate increase of 28% is simply outrageous at this time of economic volatility. I requested additional information over two weeks ago and have not received to date, any response other than playing phone tag with Mr. Steve Libertad (x1) at 803.897.6610.

I specifically want to see a service area map of the \$4.8M of improvements, including where each improvement is located. I also want to know why no other way to be heard on the record, other than attendance at your hearing during business hours is provided. In this day of technology, a written response or an Internet response should be accepted on the record. At a minimum, the hearing should be held off of business